



SS-Consulting

CYBER SECURITY SPECIALISTS

INFORMATION PRIVACY NOTICE



1 INTRODUCTION

At SS-Consulting (Pty) Ltd, we are committed to protecting the privacy and security of our clients' and website visitors' information. This privacy notice explains how we collect, use, store, and secure your personal information when you interact with us directly or through our website (<https://www.ss-consulting.co.za>).

2 SCOPE

This Privacy Notice applies to the personal data that we collect about you when you use SS-Consulting's Services.

This Privacy Notice does not apply to third-party websites we may link to from SS-Consulting's Services.

This Privacy Notice applies to all personal data that we collect about you when you do any of the following (collectively "Services"):

- use the SS-Consulting websites located at www.ss-consulting.co.za, and other websites owned or controlled by SS-Consulting or related mobile applications that link to this Privacy Notice (collectively "Sites");
- use SS-Consulting products or services and complete related forms, participate in SS-Consulting events, or communicate with one of our customer service representatives; or

Our Sites may, from time to time, contain links to third-party websites. These third-party websites and services are not related to us and may have separate privacy policies and data collection practices. We have no responsibility for these websites or their privacy practices and encourage you to read the privacy policies of all websites you visit.

By accessing and using our Services, subject to applicable law, you acknowledge you understand the terms of this Privacy Notice and consent to our Terms of Use. If you are not comfortable with any aspect of this Privacy Notice or our Terms of Use, you should immediately discontinue access to and use of our Services.

3 COLLECTION OF PERSONAL INFORMATION

We collect information that you provide to us voluntarily when using our services or website, such as your name, contact details, company information, and any other personal information you choose to provide. Additionally, we may collect technical information about your visit to our website, including your IP address, browser type, and access times. You also provide personal data to us when you:

- Register for virtual, or in-person, events or conferences hosted by SS-Consulting or where SS-Consulting is a Sponsor.
- Register for training that is provided by SS-Consulting or through its International Bodies affiliated with SS-Consulting such as PECB.
- Communicate with SS-Consulting staff and provide information to us for various other reasons relating to our Services.
- Participate in our professional networking features or post on public areas of our Sites.
- Seek for SS-Consulting to provide Services such as penetration testing, audits and vulnerability assessments where sensitive data about the juristic entity may be collected.



- We record your visits and use of our Services.

4 USE OF PERSONAL INFORMATION

The personal information we collect is used to:

- Provide, operate, and maintain our services.
- Improve, personalise, and expand our services.
- Understand and analyse how you use our website and services.
- Communicate with you, directly or through our marketing and communication systems, to provide you with updates and other information related to our services.
- Send you emails, newsletters, marketing or promotional materials.
- Detect and prevent fraud.

We do not sell, lease, or rent your personal information to third parties for their marketing purposes without your explicit consent.

5 STORAGE AND SECURITY OF PERSONAL INFORMATION

We take reasonable steps to protect the personal information we collect from misuse, loss, unauthorised access, modification, or disclosure. We use various security technologies and procedures, including secure servers, firewalls, and encryption of sensitive data.

Your personal information is stored on secure servers located in South Africa and will be retained for as long as necessary to fulfil the purposes we have set out in this notice, unless a longer retention period is required or permitted by law.

Sharing of Personal Information

We may share your information with trusted third parties who perform services on our behalf, such as data analysis, email delivery, hosting services, customer service, and marketing support. These third parties have access to your personal information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

We may also disclose your personal information if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).



6 YOUR RIGHTS

You have the right to:

- Access the personal information we hold about you.
- Request correction of any inaccurate or outdated personal information.
- Request deletion of your personal information, subject to certain exceptions.
- Object to the processing of your personal information.
- Request that we restrict the processing of your personal information.
- Request the transfer of your personal information to another organization.

To exercise any of these rights, please contact us at the details provided below

7 RETENTION

We retain juristic data collected during the rendering of penetration testing series, audits and vulnerability assessments for a period of **5 years**. We retain your personal data according to applicable laws and store it securely.

We will retain the personal data we collect from you where we have a justifiable business need to do so and/or for as long as is needed to fulfil the purposes outlined in this Privacy Notice, unless a longer retention period is required or permitted by law (such as tax, legal, accounting or other purposes). When we have no justifiable business need to process your personal data, we will either delete or anonymise it, or, if this is not possible (for example, because your personal data has been stored in backup archives), then we will securely store your personal data and isolate it from any further processing until deletion is possible..

8 CHANGES TO PRIVACY NOTICE

We may update this privacy notice from time to time in response to legal, technical, or business developments. When we update our notice, we will take appropriate measures to inform you, consistent with the significance of the changes we make. We may also need to update this Privacy Notice from time to time to reflect changes in our business practices, data collection practices or changes in the applicable law. If we make a change that we believe materially affects how we process your personal data, we will provide notice of such change on this Site or via email, at the email address we have on file for you. After such notice, your continued use of our Services will be subject to the then-current Privacy Notice.